

Data Retention Statement

(Revised 2017-09-11)

This statement outlines the current position of Universal Switching Corporation regarding the retention of data within all products. The Company takes great pride in offering consistent and highly reliable products. All our products are ideal for use in high security environments where transportation of classified data may be performed. None of our switching systems employ any type of FIFO or RAM device within the user data path capable of storing or reconstructing transported data once power has been removed from the system.

All non-volatile memory in our products is exclusively used for device configuration, programming and functionality. Only the last-known array configuration, stored configurations, I/O channel naming (alias), and system setup items such as the remote control IP address or communications port settings remain in the FLASH memory of the system. No switched data passes through these memory locations or is stored by any method. Wiping out all FLASH memory and restoring factory defaults is simple via a front panel menu process, or remote command. Alternatively, our C3 family of products also offers an "SD Only" mode where the previous listed settings are stored on an optional removable SD card or in the absence of an SD card, are not stored at all. In this case, the system will revert to factory default settings after a power cycle.

Our customers can have extreme confidence that their data will remain secure during operation of our units, and that there is no mechanism for recovering any data from the unit by any method once it has been removed from the user application. Any additional questions or concerns regarding the data security of our products, please contact our support team at the factory.

Best Regards,
Universal Switching Corporation

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